

2020 ANNUAL REPORT

From Strength to Strength



2020.

The Wexner Heritage Village community welcomed 2020 from a position of strength. We ended 2019, our strongest fiscal year in recent memory, with solid leadership, financial stability and a clear vision for our future. We did not know we would need that strength to sustain us during the most far-reaching public health crisis our country has seen in a century.

On March 12, 2020, WHV took action to protect our residents, staff and business from the looming COVID-19 pandemic. Doors were closed to visitors. Staff temperature checks and symptom screenings became routine and some departments went home to work remotely. We all started wearing masks.

We asked more of every single staff member, and they delivered. Across the board, they took creativity to new heights to protect our residents. In return, our residents were patient and understanding of the limitations the pandemic brought, their families were incredibly supportive and our community showed us an unprecedented outpouring of care. Jewish community leaders banded together to meet our most urgent needs. We are proud of our team and grateful to all who extended a helping hand.

Yes, 2020 was a uniquely challenging year. But, in some ways, it was also one of the most rewarding and inspiring. The experience strengthened our dedication to the WHV mission and to each other and we continue to see the benefits of the greater degree of collaboration, trust and unity the pandemic engendered within our WHV family.

We enter 2021 inspired to provide the best community for Columbus seniors. Under the leadership of incoming board chair, Ira Kane, and strategic planning committee chair, Gary Rosenstein, we are working to provide the best experience at WHV while strategically planning new ways to provide a more vibrant and independent lifestyle and community. These are exciting times and we are grateful for Ira and Gary's leadership and the community and business leaders who are bringing their wealth of experience to the table. Thank you to the WHV staff, Board of Directors, community partners and friends. And thank you to the valued residents and families. Your strength and support are the wind at our back every single day. We are beyond grateful.

Sincerely,

Mark Yale *WHV Board Chair*

Chris Christian *President & COO*



“While the challenges the organization faced from the pandemic were unprecedented, it reminded us all, more than any other event could, of one of the most important aspects of WHV’s mission, which is providing exceptional care for some of the community’s most vulnerable. Accordingly, I want to thank the WHV leadership team and the entire staff for their dedication and commitment to keeping our residents safe and healthy during these challenging times. Their ability to work under the daily stress since the pandemic started has been inspiring. I am truly grateful and humbled to be part of such an important organization that is making a difference within our community every day.”

Mark Yale
WHV Board Chair

Wexner Heritage Village is founded on and inspired by the timeless wisdom of the Jewish faith. In our practice, and at our core, we believe that all people are created in G-d’s image (B’tzelem Elohim), that we are all endowed with infinite value, and that every person with whom we engage should be treated with dignity and respect.

We honor our traditions as well as those of all faiths. We believe that acts of human kindness help repair the world (Tikkun Olam) with every word and deed. We honor our elders and revere them for their strength and wisdom (Hiddur Zaken). We foster creativity, self-expression, and personal choice, and inspire others to live their fullest and most purposeful lives.

Our mission is to create a vibrant, connected community that brings more life to every moment of senior living. Through integrity, humility, innovation, and excellence, we strive to be the most trusted, most loved, most sought-after resource for the senior community.



EXECUTIVE COMMITTEE

Mark Yale

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Treasurer, Incoming Board Chair

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Zusman Hospice Advisory Board Chair

Gary Rosenstein

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Director Emeritus/Past Chair

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Director Emeritus/Past Chair

Kurt M. Malkoff, Ph.D.

Director Emeritus/Past Chair

Amy Klaben

Director

WHV EXECUTIVE LEADERSHIP TEAM

Chris Christian

President, Chief Operating Officer

Corey Goldsand

Vice President, Chief Human Resources and Compliance Officer

Jeff Valloric

Interim Chief Financial Officer

Leslie Fulford

Director of Community Outreach

Kim Fullerton

Administrator, Wexner Heritage House and Geraldine Schottenstein Cottage

Jason Hill

Executive Director, Zusman Hospice

Rabbi Debbie Lefton

Director of Spiritual Care

Ben Weinschneider

Executive Director, Creekside at the Village

DIRECTORS

Dave Anderson

Barbara Evert, M.D.

Steve Fireman

Arnold Good, M.D.

Dr. Norman Schneiderman

Aaron Shocket

Sam Solomon

Mark Ungar

Jonathan Young

“I feel honored to be part of this team and grateful to have had a front row seat to their inspiring response to this pandemic. **Every one** of them served heroically.”

Chris Christian, President & Chief Operating Officer



We are grateful for all the WHV family members who put our residents' needs ahead of their own during the most far-reaching health crisis in our history.

Abdinur, Saynab	Edgington, Marshall	Jones, Joyce	Riziki, Gertrude
Aceto, Kerri	England, Romeka	Jones, Hylestine	Rizzo, Theresa
Acquista, Regina	Estep, Melissa	Jones, Doretha	Robbins, Jodi
Agyekumwa, Agnes	Evans, Ashley	Jones, Taylor	Roberts, Margaret
Allen, Belinda	Ferrise, Rebekah	Josephson, Leah	Robinson, Challyne
Allotey, Peace	Fields, Siara	Judge, Lomesha	Rodenfels, Cheryl
Amegboe, Patience	Fleurime Scutt, Jennifer	Kallay, Josephine	Rulli, James
Anderson, Andrea	Fluellen, Cherita	Kampompo, Kasongo	Sadler, Mia
Anderson, Natalie	Ford, Joyce	Kaswoswe, Edina	Saunders, Whitney
Anderson, Kelly	Fortin, Amanda	Kegler, Dawn	Saville, Alicia
Anderson, Paula	Fout, Kaitlyn	Kelsor, Selena	Saville, Willard
Anderson, Jessica	Fraley, Mary	Knight, Shawntel	Schall, Hillary
Appiah-Kubi, Theresah	Francis, Charlesleen	Koah, Belinda	Schneider, Anna
Asamoah, Samuel	Franklin, Cybyl	Kopp, Kayla	Secka, Ida
Ayarkwa, Sylvia	Frimpong, Janet	Kramer, Alice	Selan, Mary
Baccus, Jennifer	Fulford, Leslie	Kubi, Agatha	Shrider, Cheri
Barnes, Janece	Fullerton, Kimberly	Larger, Suzanne	Simms, Carolyn
Barnett, LaTanya	Gadsden, Dorethea	Lawson, Georgia	Sims, Athela
Barron, Mary	Gamble, Kim	Lee, Diamond	Sinett, Sherry
Bass, Zina	Gang, Laurie	Lefton, Rabbi Debbie	Smith, Kenneth
Benson, Diane	Gatton, Emily	Leonard, Danielle	Smith, Felton
Berfield, Talitha	Gembarski, Elise	Loum, Marieme	Smith, Stephanie
Bergunzi, Terri	Geramo, Tolole	Lozano, Judith	Smith, Lisa
Blackshear, Jozette	Gettles, Debra	Luke, Renee	Speidel, Tammie
Bloomfield, Suzanne	Glass, Ashley	Lundy, Todd	Spencer, James
Boggs, Mackie	Goldberger, Inna	Lungu, Carmen	Stevens, Kathleen
Broomfield, Marquettea	Goldsand, Corey	Malzahn, Elaine	Stewart, Mary
Brown, Barbara	Grant, Mark	Marcum, Christina	Tabor, Heather
Brown, Yolanda	Gussler, Mashay	Martin, Sasha	Tagoe, Naa
Brown, Lance	Hall, Earlene	Martin, Bruce	Thomas, Donna
Bryant, Cleo	Hamilton, Antionette	Matteo, Erin	Thomas, Sherice
Burks, Tasha	Hammar, Tracy	McCann, Kelly	Thompson, Katherine
Burnham, Heather	Hanning, Tristopher	McCreary, Angela	Thompson, Landen
Busby, Carol	Harrington, Leah	McDaniel, Susan	Todd, Theresa
Byrdsong, Kenyuetta	Harris, Tamika	McDearmon, Raquel	Trainor, Cheryl
Cameron, John	Harris, Teresa	McIntyre, Lauryn	Trudell, Nicole
Camp, Deborah	Hayes, Jynette	McKnight, JShaun	Turner, Rhonda
Campbell, Brittany	Haynes, Peggy	Meskhi, Liana	Turner, Delores
Cardwell, Simon	Hazan, Leora	Michael, Brande	Uhl, Lara
Carter, Phyllis	Henry, Sabrina	Miller, Dorinda	Uhl, Tony
Carter, Atiya	Hill, Ronald	Miller, Kaielynn	Valentine, Rosalie
Charles, Edzer	Hinkle, David	Mines, Annie	Valloric, Jeffrey
Christian, Christopher	Holland Jr, Michael	Morey, Shannon	Viney, Andrea
Clayborn, Faith	Hook, Charles	Muir, Chastity	Wallace, Selena
Cohen, Naomi	Hooks, Rochelle	Newman, Yaakov	Warrix, Ginger
Coleman, Monique	Hooks, Carolene	Nkansah, Afriyie	Weiffenbach, Sarah
Coleman, Rose	Hooper, Terriecida	North, Kerestan	Weinschneider, Benjamin
Comminey, Pieresaun	Hout, Linda	Owusu, Faustina	Welday, Lemlem
Cornwell, Michelle	Huhn, Cynthia	Pace, Daphne	Werner, Heinz
Crenshaw, Vickie	Huston, Michelle	Parks, Tychell	Werner, Lisa
Dabney, Alvis	Ison, Lisa	Parris, Christine	Wical, Jill
Daniel, Malach	Isse, Mariam	Pate, Kym	Williams, LaTasha
Davidson, Thomas	Jackson . LaRae	Pegues, Tracy	Williams, Violet
Davis, Brian	Jamison, Wendy	Penewit, Nichol	Williams, Bre'an
Demirjian, Vera	Jarrett, Brenda	Phifer, Mary	Wilson, Charles
Demisse, Roman	Jewell, Megan	Price, Melissa	Woods, Clara
Doe-Smith, Cee	Johnson, Christa	Pritchett, Patti	Wymer, Kaitlyn
Domazet, Courtney	Johnson, Alice	Quaye, Princess	Yancy, Rita
Domfe, Abigail	Johnson, Homer	Raines, Jocelyn	Yanovsky, Lana
Dyson, Storm	Johnson-Howard, Lanisha	Reed, Kellie	
Edelbrock, Elaine	Jones, Lisa	Rich, Maurica	

We believe that acts of human kindness help
repair the world (*Tikkun Olam*) with every word and deed.

Our deepest gratitude to all our donors.

Abrams, Ian and Gloria	Fisher, Susan	Kaplansky, Ronald and Judy	Mitchell, Christine
Adelman, Barry and Debbie	Fleisch, Claire	Katcher, Norma and Murray	Moss, Karen and Neil
Altman, Arline	Flower, Adele	Katz, Alan and Sandra	Mykrantz, Jane
Anonymous	Flox, Barbara	Kaufman, Susan and Steve	Olnat, Jordan
Antolino, Cynthia	Fogel, Richard & Denise	Kayes, Leah	Oppenheimer, Elsie
Arndt, Randall and Baker, Jeffrey	Forman, Marcey and Richard	Keidan Financial Consultants	Palestrant, Susan
Arsh, Alex and Tanya	Forman, Scott	Kirkley, Bob	Persan, Fred and Ramona
Auxiliary of Wexner Heritage Village*	Frank Forchheimer Endowment Fund	Klaben, Amy and Finegold, Jordan	Polster, Michael and Kathy
Baker, William and Vicki	Friedenheim, Bette	Klayman, Steven and Gale	Portman, Toby and Fred
Barash, Dan and Zorndorf, Maureen	Friedman, Alfred	Klein, Jan	Pressman, Alan and Linda
Baron, Rick and Annelyn	Friedman, Keith and Melissa	Komessar, Nancy	Rector, Susan and Neil
Beder, Patricia	Garel, Judy	Martin & Fran Kopp WHV Endowment Fund*	Reis, Rita
Blair, Bradley and Susan	Genshaft, Nelson and Carole	Moritz Mayer WHV Endowment Fund*	Rofsky, Robert
Blank, Dorothy*	Giedlinski, Tony and Lou Ann	Kozelek, Elizabeth	Rogers, Gary and Ellen
Boggs, Jim and Margaret	Allene N. Gilman Charitable Trust	Krasnik, Erin & Ryan	Rosen, Karen and Richard
Bornstein, Allen	Glick, Robert A. Hospice Endowment Fund*	Krasnoff, Judy	Rosenfeld Family WHV Endowment Fund*
Brenner, Matt and Amy	Gold, Jack and Griss, Jeff	Krupman, Marla	Rosenstein, Gary and Paula
Buckland, Ralph and Kathy	Gold, Yitzchak	Kuhn, Natalie	Rosenthal, Marty and Debby
Burkart, Marian	Goldberg, Daniel and Lynnette	Kushnir, Alla	Ruben, Josh and Danielle
Cameron, Sharon	Goldberg, Linn and Marsha	Lambert, Bill	Ruben, Molly
Canvasser, Bob and Robyn	Griffiths, Sally	Leavengood, Ted and Boxer, Donna	Rudner, Bill and Bonnie
Caplin, Mary Dee	Griss, Jeff	Leeds, Doug and Marcy	Schlezinger, Howard
Cohen, Rob and Wendy	Guth, Paul and Sherry	Lehv, Helene	Schnitz, Howard and Sue
Cohn, Margie and Chaim**	Harmon, Julie	Leland, Cynthia	Schottenstein, Charles
Cohodes, Sharon	Harmon Family Philanthropic Fund*	Leon, Elaine	Schottenstein, Ellen
Cooper, Doug and Lisa	Harnett, Pam	Lillie & Henry Lewin Endowment Fund*	Schottenstein, Sonia
Dubrovsky, Leo and Vera	Hazen, Carrie	Levin, Howard and Stacy	Schuss, Keith and Emily
Dworkin, Carole and Michael	Heller, Nancy	Liderman, Leonid and Albina	Seall, Charles
Eckstein, Sylvia	Henry, Robin and Michael	Lohr, Teresa	Seiferas, Diane and Joel
Eisenstein, David and Monica	Hershfield, Robert and Marcia	Lurie, Tom and Nancy	Senser, Bernie and Sandy
Elliott, Steven and Grossman, Lillian	Jones, Michael and Karen	Madison, Andy and Carrie	Shmookler, Mira
Ellman, Geri	Kahn Fund	Mandelkorn Foundation*	Silberman, Winnie and Maroon
Elzey, Chris and Karen	Kahn, Raymond & Pauline Fund*	Mars, Or and Sharon	Singer, Michael and Carol
Epstein, Daniel	Korn, Harriet & Dr. Harold Korn Endowment Fund	Martin, Richard and Susan	Skaggs, Anne
Epstein, Joan	Kane, Ira and Debora	May, Charles and Bonnie	Solomon, Sam
Alice & Robert Estrich Fund**	Kanfer, Yehudit	McDonald, Sally	Sowald, Heather
Fechtor Advertising (Steve Fechtor)		McVay, Ben and Barbara	Stanich, Helen
Ferber, Gail		Meckler, Michael	Szykowny, Thomas
		Meyer, Jon and Karen	Talis, Michael and Hilary
			Temple Israel, Sisterhood
			The Columbus Foundation
			Tieman, Rosalie
			Tilson, Jeff and Bethanne

Traeger, Norman and Carol
 Travis, Arthur
 Ungar, Mark and Marcy
 Veidt, Christopher
 Waitzman, Jay
 Waitzman, Steven
 Wallace, Estelle
 Warm, Alex and Lynn
 Washington, Chris and Valerie

Wasserman, Steven and Joni
 Wasserstrom, Eric and Jennifer
 Wasserstrom, Leslie
 Wasserstrom, Rodney and Donna
 Webster, Steve
 Weiler, Alan and Bobbie
 Weiler, Robert and Missy
 Weiler, Steve and Mary
 Weissman, Jerry and Joan

Wexner Foundation
 Wexner, Leslie and Abigail
 Weyl, Steve and Karlene
 Whitman, Peter and Elizabeth
 Wolman, Herbert and Janice
 Wolman, Jonathan
 Wright, Vanessa
 Yale, Mark and Julie

Yale, Richard and Michelle
 Young, Jonathan and Pamela
 Zacks, Barry B, Memorial Endowment Fund

**of The Columbus Jewish Foundation*

***of The Columbus Foundation*

“My time during COVID has had me really step up my game as an entertainer. I had no idea I would be so comfortable singing and dancing with my skill set. Anything for my loved ones, I am willing to do!”

Laurie Gang, Cottage Activities Director



We are pleased to join JewishColumbus, the Harold Grinspoon Foundation and our Columbus Jewish community partners in kicking off a four-year Life & Legacy endowment campaign for the future of WHV and our community. We sincerely thank those who made legacy commitments to WHV in 2020, safeguarding our ability to provide superior care and vibrant senior living for years to come.

Todah Rabah, thank you.

WEXNER HERITAGE VILLAGE LEGACY SOCIETY MEMBERS

Herbert Carl Abrams Endowment Fund
 Anonymous
 Jim & Tracey Bowman
 Judge Cynthia Ebner
 Steve & Janet Fireman
 Corey & Lisa Goldsand
 Pam Gurwin
 Dr. Scott Gurwin
 Ira & Debora Kane
 Gary J. Lichtenstein
 Gary & Paula Rosenstein
 Keith & Emily Schuss
 Sheila & Robert A. Shapiro
 Herbert L. Weyl
 Mark E. Yale



When the COVID-19 pandemic hit Columbus in March, 2020, WHV received an overwhelming outpouring of support. Our community brought friendship and comfort to our residents through phone calls, cards, flowers, activity baskets, gifts, food, pen pals, much-needed masks and more. We were humbled and grateful. Surprise sidewalk chalk messages of support made our team members feel loved, appreciated and energized. The challenges of healthcare, safety and social isolation are real. But the love, commitment and community it inspired will forever be in our hearts.

The gifts of support were too numerous to count. Some of them were:

AK Athletics – Masks
 Bexley City Hall & Radnor family – Masks
 Susie Blair and JewishFamily Services
 Chabad Hebrew School
 Joanie Calem – Sukkat Shalom blankets
 Jennifer Cammeyer – Bears and art supplies
 Columbus Jewish Day School – Cards
 IGS Energy – Hand made cards from their children
 JCC preschool classes
 Connie Lewis – Masks
 Matthew 25:35 Ministry in Cincinnati – 3 pallets of supplies
 Tom Nakasako, Bexley Eagle Scout
 People Need Flowers – Flowers for residents
 Pearly Vine Clothing – Masks
 PJ Library Columbus – Cards
 Priority Designs – Masks
 Rock City Church – Activity kits

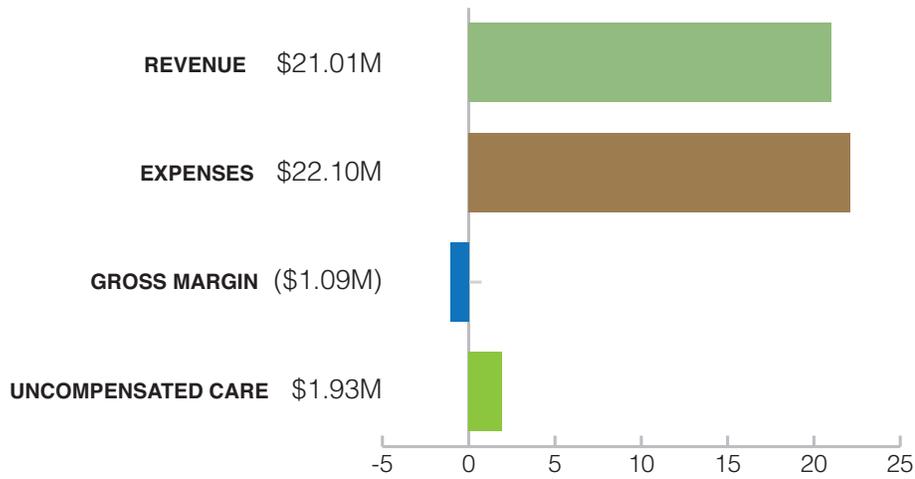
Alyssa Russell and JewishColumbus volunteers – Cards and phone calls
 Anne Skaggs – masks
 Rabbi Sharon Barr Skolnik & Wexner Service Corps – Paintings
 Temple Israel
 Stitching Sisters – Masks
 Synagogue Sunday Schools – Outreach to seniors
 Torah Academy – Gift baskets
 Young Jewish Columbus
 Families, friends and volunteers of Wexner Heritage Village*



**We apologize for any gifts not captured on this page – all were greatly appreciated!*



FINANCIAL SNAPSHOT



Goggle frames purchased	Gowns purchased	KN95 masks purchased	N95 masks purchased
1700	35,819	15,454	25,773
Lenses purchased	Procedure masks purchased	Staff hours worked	COVID incentive pay
5,298	36,160	349,820	\$23,996
Enhanced Check in Process	Remote staff setup costs	Quarantine pay	Total PPE expenses
\$100,000	\$35,000	\$80,076	\$750,000



Thank you to WHV Board Chair, Mark Yale:



The WHV staff and board thank Mark Yale for his steadfast leadership and governance. As board chair, Mark steered the organization through three transformational years with his steady support and dedication to the mission. Mark also served on the Life & Legacy and strategic planning committees. His work has made WHV stronger and better prepared for the future.

WHV Honors Geri Ellman:

We are pleased to name board member, donor and volunteer, Geri Ellman, as a Lifetime Director of the Wexner Heritage Village Board. Geri is a tremendous supporter of the organization and has touched nearly every area of operations. We thank her for her guidance, humor and dedication to WHV.



Auxiliary of Heritage House

We offer our most sincere gratitude to the Auxiliary of Heritage House for its many years of support and service to the WHV mission. Thank you for continuing to provide activities and celebrations through your new Jewish Foundation Fund. Your work is a blessing and will bring our residents joy for years to come.

“Our members are our families, and never does a day go by that I don’t think about all of them! I’m your family when you couldn’t be here!”

Andrea Viney, Charge Nurse, LPN, The Cottage



Tikkun Olam – Acts of human kindness help repair the world

We deeply appreciate the friendship and support of leaders and volunteers from JewishColumbus, Jewish Family Services, the JCC of Greater Columbus and our community's Jewish day schools and synagogues. They gave their resources freely and worked together to solve challenges posed by the COVID-19 pandemic.



Drive through volunteer appreciation party, June 2020

“I have never seen a greater sense of the word ‘community’ than I did in the midst of the pandemic. It was incredibly uplifting, incredibly encouraging.”

Chris Christian, President & Chief Operating Officer



HIDDUR ZAKEN

We honor our elders and revere them for their strength and wisdom.



“Once the panic of closing our doors wore off, I was on a mission to figure out a ‘new’ way of enriching the lives of our members. Everything changed. Literally, everything. We went from gathering together in groups for lectures and music, having parties, loading up the bus with 14 members for exciting trips...to quietness, fear and keeping our distance from our friends and colleagues. Activities soon continued, but in a safe, strategic way. We took activities outdoors, delivered activities to apartments and relied on technology for indoor entertainment and learning. So many things have changed in the past year, yet we are stronger, wiser and so much more creative.”

Elaine Edelbrock, Creekside Activities Director

 **Wexner Heritage Village**
Every moment.